

END USER LICENCING AGREEMENT

This legal document is an agreement between the legitimate purchaser of a license (“Licensee”) and Orka d.o.o Sarajevo (“Licensor”) for the use of OWIS software (“Licensed Product”).

Where a reseller, service provider, consultant, contractor or other party downloads the Licensed Products for Licensee and/or installs the Licensed Products on Licensee’s behalf prior to Licensee’s use of the Licensed Products, such reseller, service provider, consultant, contractor or other party will be deemed to be Licensee’s agent acting on Licensee’s behalf and Licensee will be deemed to have accepted all of the terms and conditions of this End-User License Agreement as if Licensee had directly downloaded, installed or used the Licensed Products.

By this agreement, the Licensor gives the right to the Licensee to install and use the Licensed Product exclusively and solely on a single physical server or workstation. The licensee has no right to either install the Licensed Product to multiple physical servers or workstations or yield its usage to anyone without the prior written permission from the Licensor. The Licensee shall provide access to the Licensed Products to a number of named users set forth in the Licensee’s purchase order.

The Licensor shall provide the Licensee with the Licensed Products via a download or installation media.

In consideration for the license fee, included in the product price, Licensor only grants the Licensee, under the terms and conditions of this agreement, the right to use the Licensed Product. The license of use for the Licensed Product is on a perpetual basis from the installation date of the present version.

The Licensee shall not reproduce, electronically transfer, copy, translate, modify or reverse-engineer any part of the Licensed Product or in any way alter its content, except in so far as the electronic transfer of the Licensed Product to a host computer’s memory is required for the normal use of the product. The Licensee may be held responsible for any infringement of intellectual rights caused or made possible by the failure to abide by the terms of this agreement.

In case the Licensee chooses to pay Licensor an annual support fee, the Licensor will offer free online technical support through email and free revisions or upgrades of the current release of the Licensed Product. Free online technical support will be regulated by a separate support agreement entered into by and between the Licensor and the Licensee. In case that the Licensee opts not to pay annual support fee, the Licensee shall not be entitled to free revisions or upgrades of the current Licensed Product.

The copyright of the Licensed Product and documentation and all further intellectual rights of the Licensor remain its exclusive property. The Licensor shall under no circumstances be bound to communicate its source codes. The Licensor shall in no event be responsible either for any kind of its product disorder or for any direct or indirect, incidental or consequential damages caused by the usage of any other company’s software.

The Licensor does not warrant that the Licensed Product will run without interruptions or that it will be free from errors nor that all discovered errors shall be corrected. In no event shall the Licensor be liable for any direct or indirect, incidental or consequential damage caused by the software or documentation.

The license will be automatically terminated without prior notification from the Licensor, in case the Licensee fails to comply for any term of agreement. The Licensee will have to destroy all copies of the

Licensed Product as soon as the usage permission is terminated, or alternatively he will have to return them back to the Licensor.

The present license agreement is the entire and sole understanding between the Licensor and the Licensee with respect to the software and documentation. It supersedes all prior understandings or communications, whether written or oral.